

lucent[®]

Lucent Lighting Ltd, 1345 High Road. London. N20 9HR

www.lucent-lighting.com

CODE OF CONDUCT

Lucent Lighting are a member of The Lighting Industry Association who seek to represent members that demonstrate the highest degree of professionalism, expertise and ethical standards in every aspect of their operations, including the safety, reliability, quality and support of their products and the competence of their employees and representatives.

Quality Assurance

Lucent are certified to a fully accredited ISO 9001 body.

Global Standards

All equipment manufactured or supplied by Lucent will be CE marked as required to confirm that it complies with EU law and that is fit for purpose and safe.

We have BIS Certification for goods being exported to India.

All equipment manufactured or supplied by Lucent Lighting Inc will have ETL Certification as required to confirm that it complies with US law and that it is fit for purpose and safe.

Energy & Environment

Lucent are members of Lumicom (Membership Number: WEE/BD0208WQ) and work in full compliance with the requirements of the WEEE Regulations with regard to responsible disposal of their products at end-of-life.

Lucent shall act in accordance with the relevant standards on environmental protection and seek to continually reduce their impact on the environment.

Lucent shall endeavor to ensure that the equipment they sell is manufactured under processes that ensure minimal damage to the environment.

Product Performance

Lucent shall be able to demonstrate the published features of any Product that it supplies and substantiate any benchmarks, performance characteristics, serviceability levels or other criteria to which it lays claim. In order to measure this Lucent has an in-house Photometric testing facility.

Intellectual Property

Lucent shall recognise and respect ownership of intellectual property and refrain from plagiarism or other abuse of the intellectual property of others.

Where Lucent has not contributed directly to the origination of design, system or process that it subsequently offers for sale, it shall seek assurance that the intellectual property belongs to the supplier or that the supplier is licensed to re-sell the design, system or process. This is stated in supplier contracts.

Employees

Lucent shall respect the basic human rights of their employees as dictated by law and take responsibility for the health and safety of their staff members. We shall also comply with laws prohibiting child labour. We are members of an external HR body (Croner Simplify) and our Health and Safety through THSP who audit our procedures annually update regularly on new legislation and obligations.

Dated: May 2019